

Jacob Riis Houses Community Planning Process

Resident Resources



Jacob Riis Houses Community Planning Process

For more information about this community planning process, please visit the project website using the following link or the QR Code.

www.JacobRiisCommPlan.com



★ *Scan me!*

How to Stay Involved

- **Stay Updated on the Website**
- **Post on the Ideas Wall**
Check out the website at <https://bfjplanning.mysocialpinpoint.com/riiscommplan> or by scanning the QR Code.
- **Subscribe for meeting reminders**
by texting **RIIS** to **(646) 347-9880**



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Permanent Affordability Commitment Together (PACT) Program

For more information about the PACT Program, please visit the website at: <http://on.nyc.gov/nycha-pact>

Have Questions? Contact us!

PACT Hotline: 212-306-4036

Email: PACT@nycha.nyc.gov

Important Contact Information for Riis Residents

Have a question regarding maintenance and immediate repair needs? Please reach out to the NYCHA Customer Contact Center at **718-707-7771**.

Website:

<https://www.nyc.gov/site/nycha/residents/customer-contact-center.page>

Have a question regarding leases or housing assistance? Please reach out to the Property Management team by calling **212-228-2400** or stopping by their office.

Property Management Office

Address:

454 East 10th Street, New York, NY 10009

Office Hours:

- **Monday, Tuesday, Thursday, and Friday from 8:30 am - 4:30 pm**
- **Wednesday from 8:30 am - 7 pm**